

Zabludowicz Collection - Covid Safety & Reopening

There will be one slot every Thursday & Sunday 11.30am-12pm or other times by appointment, for a vulnerable member of the public and their social bubble to attend. As per government guidance, this group should be no more than 6 people, or 2 households. Please contact us to book a slot via email info@zabludowiczcollection.com or phone 0207 428 8940.

We are looking forward to welcoming you back to the gallery, but our priority is keeping all visitors and staff safe. In order to do so, we have made a few physical and administrative changes to the gallery. These changes will stay in place after 19 July 2021.

What changes have been made?

- Introduced a one-way system round the building to keep visitors and staff at a safe distance.
- Installed signage to navigate our one-way system, distanced queuing areas and hand sanitiser points.
- Hand sanitiser points have been installed for visitors and staff to use on entry, and throughout your visit.
- Increased cleaning throughout our offices and gallery, with regular cleaning of frequent contact points (door handles, handrails, bathrooms etc).
- Enhanced cleaning for our 360: VR Room with a number of new wireless headsets to avoid close contact with staff, cleaning using UV light boxes to kill 99.9% of bacteria in 1 minute, and we have additional cleaning supplies and PPE available for visitors to use. While the upmost care is taken to clean the VR headsets, it is to be used at your own risk
- Limited capacity of our gallery spaces and offices.
- Only accepting cashless payments in the shop and cafe.
- The lockers and cloakroom will be closed until further notice.
- There is more socially distanced seating for visitors outside, to allow for more space in the foyer.
- Windows and doors will be kept open as much as possible to improve ventilation.
- Printing and paper materials are reduced. Our gallery guides will now be available by scanning a QR code on entry to the gallery.

What do visitors need to do?

- Supply contact information for NHS track & trace system.
- Wear a face mask or covering.
- Use hand sanitiser on entry to the gallery.
- Follow the one-way system signage.
- Keep social distance away from other visitors and staff. If you are exempt, please show an exemption card on arrival and ensure to socially distance from staff and other visitors.
- Travel to the gallery safely.
- DO NOT visit the gallery if you, or a member of your household are experiencing COVID-19 symptoms: High temperature / New, continuous cough / Loss or change to your sense of smell or taste. For advice and more information, visit the [NHS website](#).

How are we keeping staff safe?

- We have conducted a risk assessment to identify areas of improvement to align with government health and safety guidelines and made necessary changes. This risk assessment has been sent to all staff.

- Limited use of shared facilities.
- Increased cleaning throughout the offices and frequent contact points (keyboards, phones etc).
- Providing PPE to our front of house team.
- Installing a protective screen at our reception desk, and in our offices.
- Supporting staff to work from home.
- Clear guidelines have been implemented, and additional training has been given where necessary.

Please note that due to the nature of the exhibition and new limited capacities, there may be some waiting time for entry.

We will be monitoring government guidelines to update our measures accordingly. If you have any questions, please contact us – info@zabludowiczcollection.com.